

JOB DESCRIPTION

JOB TITLE: Laundry Staff

RESPONSIBLE TO: Housekeeper / Hotel Services Manager

Exemplar Health Care Values:

- Our enthusiasm
- Our perseverance
- Our willingness to challenge
- Our desire to improve the lives of others

We provide specialist nurse-led care for adults with complex needs arising from enduring mental ill-health, neuro-disability, profound learning disability and autism, brain injury and stroke.

Our mission is to make every day better for every one we care for and work with. At Exemplar, we enhance the lives of our services users, families and staff by providing everyone with the opportunity to develop, grow and reach their potential - irrespective of health or ability.

Key Responsibilities:

- Provide an in-house laundry system to the agreed standard
- Operate a Duty to Clean System
- Promote the good reputation of the home by providing an efficient laundry service and ensuring service users' clothing and bed linen are laundered and finished to an agreed standard
- Ensure an adequate supply of clean linen and ensure they are in a good state of repair at all times
- Ensure all items are laundered correctly according to the fabric, colour and manufacturer's instructions
- Ensure soiled linen is secured in red bags and washed on the sluice cycle
- Follow DoH advice on infection control in care homes
- Operate all laundry equipment and machinery in accordance with manufacturer's instructions and in a safe manner
- Ensure tumble dryer lint filters are emptied regularly, at least daily
- Establish and maintain systems for the distribution and control of service users' personal clothing, including monitoring the labelling of these items
- Operate a collection and return system for all the homes laundry requirements
- Carry out stock inventories and advise on the shortage of linen

- Provide and operate a repair service for damaged and worn articles of clothing, linen and household furnishings
- Ensure chemicals and equipment are secured safely and correctly
- Co-operate with all the staff to create a relaxed, warm and comfortable environment for all the service users
- Report all compliments, comments and/or complaints
- Attend statutory training as directed
- Secure service users and Company's property and premises
- Report any defects, damage, theft, breakages or hazards
- Carry out other duties as will, from time to time, be directed
- Carry out all duties in a safe manner having regard for the health, safety and welfare of self, staff, service users and other persons within the home
- Undertake appropriate training and development to ensure statutory compliance
- Participate in appraisal and supervision processes within the statutory guidelines
- In accordance with the *Health & Social Care Act 2008*, the post holder will actively participate in the prevention and control of infection within the capacity of their role

Health and Safety

As an employee of Exemplar Health Care, the post holder has a duty under the Health and Safety at Work Act 1974, to:-

- Take reasonable care of the health and safety of themselves and all other persons who may be affected by their acts or omissions at work.
- Co-operate with their employer to ensure compliance with Health and Safety legislation and the Health and Safety policies and procedures of the service, not intentionally or recklessly interfere with, or misuse, anything provided in the interests of health, safety, or welfare, in pursuance of any of the relevant statutory provisions.
- Recognise the personal right of the service user to positive risk taking in promoting their own recovery, working within identified guidelines.
- Have a general duty to take reasonable care for the health and safety of self and others who may be affected by their acts or omissions at work. All safety rules, regulations and codes of practice relating to the work area should be observed.
- Report all accidents, dangerous occurrences, incidents and hazards in line with company policy.
- Respect confidentiality relating to information gained through employment with the organisation and to ensure information is not disclosed to any unauthorised person/agency.



This job description is not exhaustive and is subject to regular review and appropriate modification. The post holder may be required to undertake other relevant and appropriate duties as reasonably required.

I confirm I have read and understand this Job Description

Name of Post holder:

Signature:

Date: