

Working at Exemplar Health Care during the Coronavirus (COVID-19) pandemic

Exemplar Health Care is committed to ensuring that all of our colleagues and residents are safe and healthy during the Coronavirus (COVID-19) pandemic.

We know that there are lots of stories in the media about care homes and Coronavirus (COVID-19), especially around Personal Protective Equipment (PPE). We want to reassure anyone who's considering working with us, that we have robust infection prevention and control measures in place, including adequate supplies of PPE, and that we're supporting all of our colleagues in the best way that we can during these challenging times.

How we're keeping you safe at work

We've put strict measures in place to reduce the risk of the virus in our homes.

When you first start working with us, you'll receive training about our infection prevention and control measures so that you know how to keep yourself and others safe.

Our teams are working around the clock to ensure that everyone has the right equipment to do their jobs safely and with minimum risk. Currently, we have enough PPE stock to cover our homes for many weeks to come, and are continually sourcing new supplies.

How we're supporting colleagues throughout the Coronavirus (COVID-19) pandemic

In recognition and as a thank you for our colleagues' hard work, we've introduced 'We Care' - a package of additional support which includes:

- free meals for all colleagues during shifts
- a takeaway pizza delivery for all colleagues, each week
- free food ordering service with a 10% subsidised discount
- financial support for colleagues whose children get free school meals
- travel assistance
- flexible holiday arrangements for colleagues who are unable to work
- the option to trade your holiday entitlement for a one-off payment.

We've also recently increased our wages in line with the increase to the National Living Wage, so that everyone earns at least £8.72 per hour regardless of their age and experience.

We hope that this additional support will help our key workers to continue to come to work and ease some of the additional stress and worries at this unprecedented time.